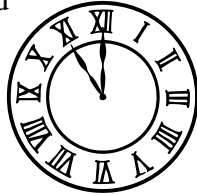


BUSSING

Your apartment/home pick up is scheduled with a **15 minutes block of time**. Please be ready by the first listed time.

Example: Pick up time
11:00-11:15 a.m.



Bus will come between 11:00 and 11:15
a.m.

Be ready by 11:00 a.m.

*Depending on stops, your apartment/home could be at the beginning, middle or end of the 15 minutes block of time.

*When the driver arrives within the 15 minutes time frame, he/she will wait for two minutes and then depart. **PLEASE BE READY** so the driver does not have to wait for you.

*Give the driver the full amount of time for pick up. Call the Five Cities office at 763-531-1259 only if the driver has not picked you up within the 15-minute time frame.

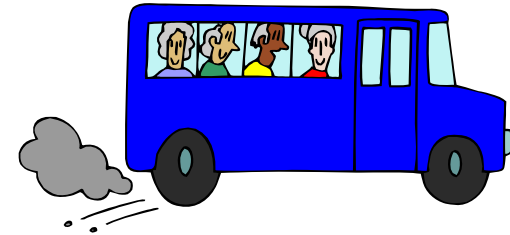
ROUTING

*The driver may not always take the same route you are accustomed to riding.

*To prevent any rider from having a longer ride to the destination and home again, drivers will make every effort to drop off riders in the order picked up, which means first one on will be first one off. Sometimes this doesn't make sense when wanting to be efficient. On occasion, the driver may drop off someone out of this order to save time and gasoline on the return route.

The Five Cities Transportation Project is funded: 1) by the participating cities of Robbinsdale, Crystal, New Hope, Golden Valley and Brooklyn Center; 2) with rider fares; and 3) with financial contributions from riders.

RIDER TIPS



FIVE CITIES SENIOR TRANSPORTATION

PHONE RESERVATION: 763-531-1259
INFORMATION: 763-531-1274

HOURS: 8:00 a.m.-3:00 p.m.

web site: www.5citiesmn.org

It's more than just a ride!

INFORMATION

RESERVATIONS/CANCELLATIONS



- *Make your reservation at least 24 hours in advance (unless otherwise noted on the monthly schedule).
- *Please cancel your reservation if you are unable to ride the bus.
- *The bus will not stop to pick you up unless a reservation has been made in advance.
- *Request a bi-monthly schedule from the Transportation office if you would like a schedule mailed to you.

REGULAR FARE



- *\$4.00 cash fare
- *\$3.50 fare with handy Punch Pass
Punch Passes are available in \$14.00 or \$28.00 amounts and may be purchased from the bus drivers with cash or a check made out to Prism Express.
- ***Please have exact change ready!** Drivers will not be able to give you change.
- *No one will be denied a ride due to inability to pay.
- *Drivers will accept fares and punch passes before you get off the bus when you reach your destination.

SPECIAL DESTINATION FARE

For Afternoon Vivace, Forum and the Fork, Nature of Things and Local Motion...special destination fare applies: \$7.00 (2 punches) with Punch Pass or \$7.00 Cash.

GROCERY SHOPPING



- *Buy only what you can handle on your own. Two bags per person are suggested. Make weekly trips to the grocery store so two bags will be adequate each time.
- *Drivers will help load/unload your bags into the bus.
- *You will be responsible for carting your groceries to the bus **and** from the bus to your apartment/home. Drivers will help as needed.
- *Use a grocery cart to take your groceries to the bus or use parcel pick up. A “personal cart” works well for your groceries if you usually have more than you can carry from the bus to your home or apartment.
- *Personal carts are not allowed on the bus. Ask your apartment manager about leaving your personal cart downstairs close to the building entrance. For homeowners, have the cart on your porch or in your entry.

RIDER TIPS



- *Allow the driver to help you on and off the bus.
- *Allow riders who do **not** need assistance to board or exit the bus before you receive help from the driver.
- *Remain seated while the bus is in motion.
- *Inform the driver if the temperature on the bus is uncomfortable.
- *Be ready to board the bus as soon as it arrives.
- *Stay seated until driver takes your fare when you arrive at your destination.
- *Refrain from talking with the driver while he/she is driving-this is a safety precaution.